
JOSH OVERETT

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A story-driven professional with solid technical experience looking for an opportunity to solve business problems by articulating complex solutions in a simple way.

PROFESSIONAL EXPERIENCE

Senior Data Analyst

July 2022 – Present

Sydney Trains

- Captured business requirements from data owners and influenced project delivery.
- Collaborated with key stakeholders to analyse data and present insights and drive action.
- Mentored trainees and junior analysts.

Achievements (Sydney Trains)

- Created work tracking solutions for Minister as part of a cross-functional team leading to 1486 defects being removed in 5 months.
- Ingested energy market data using AWS hosted Refinitiv API call thereby assisting decision making.
- Initiated test case use and knowledge sharing sessions to improve code quality across team.

Specialist – Data Analyst

June 2021 – July 2022

IAG – Group Risk team

- Partnered with Finance SME's to develop automated reporting and data analytics solutions.
- Developed interactive Tableau dashboards showing historical performance against risk appetite.
- Estimated team resource allocation as part of annual planning.

Achievements (IAG)

- Automated KPI data collection and processing using Power Query saving over 50 hours per month.
- Consulted with 23 business-wide data providers enabling smooth process improvement rollout.

Data Analyst

July 2019 - June 2021

Rest – Retail Employees Superannuation Trust

- Worked with consultants to design channel attribution model.
- Interviewed members to improve products and customer interactions.
- Wrote SQL code which applied customer segmentation model based on research and member data.

Achievements (Rest)

- Partnered with SME's to send significant event notifications to more than 1.8 million members.
- Built customer engagement index using industry best practice to show 55% engagement increase.
- Recorded 5 video webinars ensuring stakeholders understanding of new data solutions.

Data Analyst

October 2018 – July 2019

Lorica Health / Department of Health, Australian Government

- Baseline Security clearance from Department of Defense.
- Investigated health claim data and interviewed domain experts to identify fraud and waste.

- Presented statistical anomalies in Medicare claim data which identified potential recoveries.
- Progressed projects which I initiated and presented to final approval stage with recoverable value of over \$11million and expected recovery of over \$1.5million.

Business Data Analyst

April 2017 - July 2018

Zift Solutions

- Performed economic analysis into the ROI of the channel marketing platform for key clients.
- Designed 22 Domo dashboards and automated processes to achieve cost savings of \$50k pa.

Client Support Analyst

November 2015 – March 2017

CareerOne – News Corporation

- Documented client requirements in Jira. Worked closely with agile digital development team on database and functionality testing. Trained offshore team in Manilla to develop content.

Naval Architect / IT Support Manager

July 2001 – November 2015

Incat Crowther, Australia

TECHNICAL SKILLS

- | | |
|---|--|
| • R (dplyr, ggplot2, data.table, RShiny, Spark) | • AWS (Redshift, Lambda, EC2, S3) |
| • Tableau, Power BI, Domo, Looker | • ETL, API call scripting |
| • SQL (PostgreSQL, Oracle) | • Google Cloud, Google Analytics, BigQuery |
| • Python (scikit-learn, pandas, numpy) | • Salesforce Administration |
| • Excel, Power Query, PowerPoint | • Version Control (Git, SVN) |
| • Requirements Gathering | • HTML, CSS, Java |
| • JIRA, Confluence, Trello, Slack | • SAS, MATLAB, LaTeX |

EDUCATION

Bachelor of Business and Bachelor of Science IT

2014 – 2018

University of Technology Sydney

- Deans Merit list awards in 2014, 2015, 2017 and 2018
- High distinction average (85%)
- Economics Major (Statistics 94; Micro and Macroeconomics 86, 85; Labour Economics 86)
- Data Analytics Major (Advanced Data Analytics 99; Database Programming 85; Capstone Project 93)

Advanced Diploma, Mechanical Engineering (Naval Architecture)

1999-2000

Sydney Institute of Technology, Ultimo

INTERESTS / COMMUNITY INVOLVEMENT

- | | |
|--|---|
| • Running - Sydney Marathon + 5 City2Surfs | • Podcasts – 538, Cautionary Tales... |
| • Mountain Biking, Camping, Hiking | • Economics / Technology / Sustainability |
| • Cricket – Played for 4 years in NSCA | • Traveling (29 countries 6 continents) |